



## AWARD CATEGORIES & DESCRIPTIONS 2022

For judging criteria please see online entry details for each category – click on gold *Enter the awards* button, register, start the entry process and select your category.

---

### **ACC patient safety award**

#### **Entry only.**

This award celebrates excellence in safe practice. It recognises an individual or team for outstanding innovation and leadership in patient safety and raises awareness and support for the safety of all patients in all healthcare settings.

#### **Your entry must demonstrate:**

- Innovation and originality
- Collaboration
- Positive impact on health equity
- Reduction or elimination of unsafe practices
- Sustainability, scalability

#### **Describe:**

1. The type of patient safety problems and/or treatment injuries that were targeted, why and how.
  2. The evidence that these problems/injuries were overcome, reduced or eliminated.
  3. How the lessons learned were shared across the healthcare sector and with patients.
- 

## **MAS good sort award**

### **Nomination only.**

A good sort is an ordinary person doing something extraordinary. This year's good sort will be a person working in primary care who goes above and beyond paid employment to make people feel better. They will show how listening and acting appropriately can make a real difference in other people's lives. Maybe they did something extraordinary during lockdown. Maybe they've been doing good stuff for years. If you know someone who fits the bill, make sure you nominate them and tell us why they are so awesome.

### **Describe:**

1. What they do to help out and what impacts they have had and on whom.
  2. The single quality, eg, kindness, entrepreneurial skill, supreme multitasker, they possess that you believe should be acknowledged and celebrated.
  3. How their behaviour shows leadership and sets an example for others to follow.
- 

## **Ministry of Health equity award**

### **Entry only.**

In Aotearoa/New Zealand, there are inequitable health outcomes as a result of biased and or inadequate planning, codesign, collaboration, funding, resourcing, service delivery and attitudes. The Ministry of Health's focus on equity – achieving the same high-quality outcomes for all New Zealanders –

means we all need to work harder together and with priority populations to reach this goal.

This award recognises primary healthcare providers who have taken specific action to address health equity gaps in the populations they serve. Most importantly, you will have canvassed and listened to the needs of your customer group and codesigned solutions that meet those needs and, as a result, have significantly improved the health of the people in that group.

**Your entry must demonstrate:**

- Positive impact on health equity/improved outcomes
- Innovation
- Codesign and collaboration

**Describe:**

1. The investigation undertaken to understand different needs in the population served.
2. How your initiative aligned with the specific needs of the target group.
3. The implementation of solutions in partnership with your customer group and other health professionals.
4. How the initiative made a significant and measurable difference to the customer group – the outcome.
5. How this increased knowledge is being shared with others.

---

## **ProCare innovation in service delivery award**

**Entry or nomination.**

This award recognises a forward-thinking person or people who have made primary healthcare services significantly better through new ideas and initiatives. For example, your innovation might have enabled healthcare to continue during a period of uncertainty, like the COVID-19 lockdown, or significantly improved patient experiences, access and or equity etc. The innovation could be clinical, business oriented, technological or other, but should be revolutionary!

**Your entry must demonstrate:**

- Innovation
- Collaboration
- Sustainability, scalability
- Positive impact on health equity

**Describe:**

1. The problem that needed to be solved and how you went about solving it, ie, describe the innovation and how it was applied.
2. Any collaboration with healthcare, or other, professionals.
3. What the outcome was, on whom and why it was significant.
4. How the results were measured, sustained and able to be replicated.

## **Southern Cross Health Insurance primary and secondary integration award**

**Entry or nomination**

This award recognises the success of a project or initiative that is a direct result of a primary and secondary care collaboration. The winner of this award will show how the integrated initiative transformed care to produce better more equitable health outcomes and or how it used value based health care principles. The integration project can be an example from the wide spectrum of healthcare activities: IT, telemedicine, outpatient care, day to day delivery of care, COVID-19 innovation, new tool or resource etc.

**Your entry must demonstrate:**

- Patient-centred focus
- Originality and creativity
- Sustainability and ability to be replicated nationwide
- Positive impact on health equity
- Innovation and collaboration

**Describe:**

1. The problem to be overcome, with attending complexities.
2. The nature of the integration and the reasons why it was chosen to be the solution.

3. How the initiative made a significant positive impact on one, some or all of: health outcomes, equity, accessibility, prevention, or other successes.
  4. How those involved worked differently from the norm and developed and or used new systems, principles, processes or models of care.
  5. How the project or initiative or model could be reproduced nationwide.
- 

## **Green Cross Health outstanding contribution to health**

### **Nomination-only, of an individual not a team.**

The winner of this prestigious award will be a person (not a team) working in primary healthcare who has made a stellar contribution to health and is an absolute inspiration to others. Their contribution could be made over a lifetime, or through one momentous invention or action, or for achieving recognition on the international stage. Whatever it is they have done, or are doing, it has made a significant positive impact on primary healthcare. That impact could be on health providers or teams, or on everyday New Zealand citizens – or both, or more than these. Their initiative or work could span any aspect of healthcare, eg, technology, business, clinical services, workforce development, education, research, etc.

### **Your nomination may include:**

- Demonstration of patient-centred care and improvement of patient wellbeing, safety and satisfaction
- Sector collaboration and participation
- Impact on health equity
- Impact on a community and or the sector

### **Tell us:**

1. Why you believe this person is worthy of the award; include details of projects or initiatives or bodies of work and the impacts they have had and on whom.
2. Why you believe this person's work will inspire others inside and outside of primary healthcare to reach for the same heights in their professional lives.

3. Any other awards or accolades or acknowledgements this person has received.
  4. The single quality, eg, doggedness, originality, bravery, that you believe is their secret ingredient to success.
- 

## **Medtech doctor of the year**

### **Entry or nomination.**

This award recognises an exceptional doctor working in the community or primary healthcare who has made an outstanding contribution to their practice, team and patient health. The doctor will have demonstrated professional leadership, commitment to equity, imagination and innovation, to achieve better outcomes and foster the growth and development of other doctors working in the community.

### **Your entry must demonstrate:**

- Creativity and originality
- Awesome leadership
- Professionalism in the primary healthcare setting
- Positive impact, eg, on people's health, doctors, nurses and others

### **Describe:**

1. How the person has made a positive difference to patients, especially high-needs patients, in their community.
  2. Their work to engage with, and understand differences in, their patient population.
  3. How their individual efforts have improved patient care and led to more equitable outcomes, eg, through carefully thought-out plans and improvement initiatives.
  4. How their work is improving collaboration/integration among and between other healthcare providers.
- 

## **Total Healthcare PHO / Tāmaki Health research and education award**

### **Entry only.**

This award recognises a significant high-quality piece of primary healthcare research, or education programme aimed at primary care providers/patients. The work should significantly contribute to scientific advancement, improving health professional knowledge and behaviour, better service delivery, patient care, or other area in primary care.

### **Your entry must demonstrate:**

- Originality and creativity
- Positive impact on health professional and or patients
- Positive impact on health equity
- Collaboration

### **Describe:**

1. The piece of work, including its aims and how it was carried out.
2. How the work identified and supported the health needs of the target group/service etc.
3. The outcomes and any formal or informal feedback.

---

## **MediSpace good space award**

### **Entry only.**

This award recognises the imaginative and effective design of a healthcare facility that contributes to improved patient/consumer experience, enhancing the model of care and supporting the practitioners who work in the space. The project or design initiative must be original and your entry should explain the following: purpose of the design, background research or justification for the project, the planning and implementation process, methodology and results.

### **Your entry should demonstrate:**

- A positive impact on patient wellbeing
- Reducing complexity for the patient
- Positive impact on equity
- Collaboration

**Describe:**

1. Your patient-centred approach to design. Consider: patient demographics, cultural needs and health challenges, physical accessibility and ease of use.
  2. How the space improved interaction between patients and onsite healthcare providers, and how did it facilitate collaboration with external healthcare providers or the incorporation of additional services.
  3. The use of well-building principles in the design and function of the facility.
- 

**ProPharma community or primary healthcare pharmacist of the year****Entry or nomination.**

This award recognises a community pharmacist who has made an outstanding contribution to customer health through their excellence in clinical pharmacy practice. They will have an outstanding commitment to equity in health outcomes and demonstrated professional leadership, imagination and innovation to achieve better outcomes and foster the growth and development of other community pharmacists.

**Your entry must demonstrate:**

- Creativity and originality
- Awesome leadership
- Positive effect on customers

**Describe:**

1. How they have made a real difference to the provision of care in their local community.
  2. How their efforts led to more equitable outcomes, eg, through carefully thought-out plans and improvement initiatives.
  3. How their work is improving integration between other healthcare providers in their region.
-



## **Practice/business manager of the year**

### **Entry or nomination.**

This award recognises a creative individual who has been shown to have made a real and sustainable difference to key aspects of the business. You will showcase professionalism, be innovative and have a keen desire to deliver the best possible solutions to improve practice business, infrastructure and patient-focused services. For example, you may have championed and led the introduction of a new technology or system to improve workflow, reduced overheads and improve patient relationships and services, or created a more diverse workforce.

NB: Where this work is undertaken by a medical administrator or receptionist, they qualify to enter or be nominated for this award.

### **Your entry must demonstrate:**

- Creativity and originality
- Awesome leadership
- Collaboration

### **Describe:**

1. Individual efforts to improve patient-focused services which have led to greater patient safety, wellbeing and satisfaction.
2. Any project or initiative that has resulted in improved business systems or infrastructure, practice time-management or profitability. Consider for example: new technology, premises design or patient communications.
3. What the overall impact was on the practice's patient base, including impact on health equity. Describe your work to understand differences in, and engage with, the patient population.
4. An original solution to a common practice obstacle.
5. How you went above and beyond to get the best from the practice team. Include any accomplishments that were beneficial to your team, practice and patients.
6. Any collaboration with health professionals or others.

## **Pharmacy Guild community pharmacy of the year**

### **Entry only.**

This award recognises excellence in community pharmacy. It rewards a community pharmacy that has shown it understands its customers' needs, is well managed, innovative and engaged in the local community. It has a focus on achieving business success as well as measurable positive outcomes for customers, especially during times of hardship and uncertainty.

### **Your entry must demonstrate:**

- Innovation in service delivery to your local community
- Positive impact on your customers and equity
- Originality and creativity
- Awesome leadership
- Professionalism and innovation
- Positive impact on equity
- Adaptability
- Collaboration

### **Describe:**

1. How your pharmacy completed the goals it set for itself.
2. How your pharmacy is managed. How are you making the most of your DHB funding as well as optimising your non-DHB funded revenue, and how you are managing your costs.
3. Leadership in your business. Consider: business planning and strategy, communication systems, retail and stock management, teamwork, marketing and promotion and staff performance management.
4. How you support the local community. Describe the special needs of your community and how you have helped to meet them. Consider: engagement with local community groups or patient groups and with health promotion campaigns or education.
5. The professional services your pharmacy offers. Describe how you improved health or wellbeing outcomes by identifying and filling gaps in the provision of primary healthcare. And how you worked with other healthcare providers or offered non-traditional pharmacy services. Consider: The scope and quality of services offered, reasons why the services were offered, and difficulties encountered offering the services.

6. Anything else that the judges should know about your pharmacy.  
Consider: Participation in pilot studies and wider contribution to the pharmacy profession or wider primary healthcare sector. You may wish to describe how your pharmacy is responding to challenges, including but not limited to the COVID-19 pandemic.
- 

## **Blue Star Group best supplier service, product or campaign**

### **Entry only.**

This award recognises the delivery and support of a product, service or campaign that achieved outstanding results for customers/patients. The service, product or campaign has improved an aspect of customer care and or the quality and delivery of clinical care.

### **Your entry must demonstrate:**

- Originality and creativity
- Positive impact on equity
- Collaboration

### **Describe:**

1. The service, product or campaign and its aims.
  2. How your efforts improved patient outcomes and health equity.
  3. How you identified and supported the needs of your primary healthcare client or professional with this service, product or campaign.
  4. The evaluation data, outcomes and any formal or informal feedback.
- 

## **Boehringer Ingelheim practice nurse of the year**

### **Entry or nomination.**

This award recognises the exemplary work of a practice nurse where they have made an outstanding individual contribution to patient care in their practice. They will have expended considerable effort and imagination, leadership, collaboration and innovation to address practice and patient-level issues.

**Your entry must demonstrate:**

- An exceptional individual who has used their creativity and professional skills to make a sustainable difference to practice and/or patients
- Excellence in clinical care and health outcomes
- Creativity and originality
- Awesome leadership and professionalism
- Collaboration with health professionals in other sectors
- Positive impact, eg, on people's health, doctors, nurses and others

**Describe:**

1. How their individual efforts have overcome significant obstacles in meeting health targets.
  2. Their impact on improving equity; working to understand differences in, and engage with, the patient population.
  3. The level of creativity and imagination applied to their projects or initiatives.
  4. The development of high-quality partnerships, ie, with team, patients, patients' whānau.
  5. Any accomplishments that were beneficial to their team, practice and patients.
- 

**Habit Health best mental health programme****Entry or nomination.**

This award recognises the achievements of a community based mental health programme or initiative that has made a significant positive impact on the lives of people with experiences of mental unwellness, especially those who are from communities facing social or economic challenges.

**Your entry must demonstrate:**

- Collaboration with other health professionals
- Positive impact on equity
- Originality and creativity

- Responsive patient-centred solution
- Sustainability and scalability

**Describe:**

1. The programme or initiative, including its aims.
  2. How they identified and supported the mental health needs of their communities.
  3. How people with experience of mental unwellness were involved in the planning and implementation of the programme.
  4. How their work is original and stands out from other similar work.
  5. How the programme adapted during COVID-19 to continue to help patients.
  6. Outcomes and any formal or informal feedback.
- 

## **Spark Health excellence in information technology or telehealth award**

**Entry or nomination.**

This award recognises a primary healthcare individual, team or industry supplier that has harnessed the power of information technology and or telehealth to transform or enable a healthcare service. The initiative must be original and of benefit at least at the primary care level. It may have provided continuous healthcare delivery during COVID-19 or made clinical services more accessible to a specific audience, or improved customer related communications or hastened the secure delivery of patient information.

**Your entry must demonstrate:**

- Originality
- Sustainability and scalability
- Positive impact on equity

**Describe:**

1. The problem to be overcome, with attending complexities.
2. The nature of the initiative and the reasons why it was chosen as the solution.

3. How the initiative made a significant positive impact on one, some or all of: health outcomes, accuracy and efficiency, equity, accessibility, prevention, financial savings.
4. How this initiative is different from (stands out from) other IT or telehealth initiatives.

---

## **Best youth or senior health service award**

### **Entry only.**

This award recognises the outstanding achievement of a health service designed and delivered either for children and youth aged 10 to 25 years of age, or for people 65 years of age and over. You will have codesigned with the target group, made a significant positive impact on the lives of people in these groups and strived to make the service appropriate, engaging and effective. You will have used imagination to achieve outstanding outcomes for your customers/patients.

### **Your entry must demonstrate:**

- Originality and creativity
- Collaboration with patients and others
- Positive impact on health outcomes and equity
- Sustainability/scalability

### **Describe:**

1. The service, including its aims.
2. How people in these age brackets were involved in the planning and implementation of the service.
3. How you identified and supported the health needs of the customer/patient group.
4. How you achieved or progressed toward equity.
5. The evaluation data, outcomes and any formal or informal feedback.

---

## **College of Nurses Aotearoa NZ nurse practitioner of the year**

## **Entry or nomination.**

This award recognises an exceptional nurse practitioner who has addressed the needs of vulnerable populations through a NP-led model of care or other significant body of work. They will have an outstanding commitment to equity in health outcomes and through recognition of your obligations to Te Tiriti o Waitangi. They will have demonstrated professional leadership, imagination and innovation to achieve better outcomes and foster the growth and development of other NPs.

### **Your entry must demonstrate:**

- How NPs can play a role in supporting improved access to services for all New Zealanders
- Excellence in clinical care and health outcomes
- Ongoing professional development and professionalism
- Leadership
- 100% commitment to access to services and equity

### **Describe:**

1. The work undertaken to understand differences in the population served.
2. The person's engagement with that population to understand its needs, the design and deliver effective solutions to improve patient safety and wellbeing.
3. The implementation of those solutions.
4. Their commitment to access to services either through local action and/or national contribution to policy development.
5. How they worked collaboratively across disciplines/sectors to achieve their goals.
6. Any accomplishments that were beneficial to their team, practice and patients.

---

## **GenPro general practice of the year**

### **Entry only.**

This award recognises the work of a multidisciplinary general practice team that has had a positive impact on the business of general practice and on

improving patient outcomes. The team will show how it understands and responds to its patient population needs, is well managed and innovative. The judges will be interested in practices that have shown adaptability in the face of adversity/business interruption.

**Your entry must demonstrate:**

- Innovation in service delivery to your local community
- Positive impact on your customers and equity
- Originality and creativity
- Awesome leadership
- Professionalism and innovation
- Positive impact on equity
- Adaptability
- Collaboration

**Describe:**

1. How your practice completed the goals it set for itself.
2. How your practice is managed. How are you making the most of your DHB funding as well as optimising your non-DHB funded revenue, and how you are managing your costs.
3. Leadership in your business. Consider: business planning and strategy, communication systems, stock management, team building, marketing and promotion and staff performance management.
4. How you support the local community. Describe the special needs of your community and how you have helped to meet them. Consider: engagement with local community groups or patient groups and with health promotion campaigns or education.
5. The services your practice offers. Describe how you improved health or wellbeing outcomes by identifying and filling gaps in the provision of primary healthcare. And how you worked with other healthcare providers. Consider: The scope and quality of services offered, reasons why the services were offered, and difficulties encountered offering the services.
6. Anything else that the judges should know about your practice. Consider: Participation in pilot studies and wider contribution to the profession or wider primary healthcare sector. You may wish to describe how your practice is responding to challenges, including but not limited to the COVID-19 pandemic.



---

## **BDO business achievement award**

### **Entry only.**

This award recognises excellence in business acumen and achievement. The winner will be a business (or business owner/manager) that has focussed on achieving outstanding results for their primary care business. You may have had to pivot at pace to maintain viability. Or you were able to thrive in the face of adversity. Your drive and ambition to be profitable and able to adapt to meet industry challenges will be obvious, as will your willingness to learn as you go.

### **Your entry should demonstrate:**

- Adaptability and creativity
- Collaboration
- Positive impacts on your business and beyond
- Sustainability
- Leadership

### **Describe:**

1. The nature of your business and the challenges you faced that propelled you to make change.
2. How your efforts improved aspects of your business and the wider health industry
3. How your efforts can be sustained to ensure survival/growth.
4. Any difficulties you encountered and how you overcome them.

---

## **Young pharmacist of the year**

### **Entry or nomination.**

This award recognises a person who has worked as a pharmacist for fewer than five years and has made an outstanding contribution to customer health

through their excellence in clinical pharmacy practice. They will have demonstrated professional leadership, imagination and innovation to achieve better outcomes and foster the growth and development of other community or primary care pharmacists.

**Your entry must demonstrate:**

- Professionalism and innovation
- Positive impact on equity
- Adaptability
- Collaboration

**Describe:**

1. How the person has made a real and sustainable difference to the provision of care in their local community.
  2. Their individual efforts to improve customer care which led to more equitable outcomes, eg, through codesign and well thought-out plans and improvement initiatives.
  3. How their work is improving integration between other healthcare providers in their region or nationally. Include any accomplishments that were beneficial to the team, practice and customers.
- 

ENDS